

# Tiffany Thompson, DNP, RN, CPHQ

Healthcare Consultant | Regulatory & Quality Strategist | Leadership Trainer

*When Quality, Compliance, or Leadership Gaps Put Your Organization at Risk  
— I Help You Stabilize, Strengthen, and Sustain*

## WHAT I DO

### Regulatory & Accreditation Readiness

- CMS Conditions of Participation (CoPs)
- The Joint Commission, ACHC, and accreditation preparedness
- Mock surveys with executive-level findings and action plans
- Immediate response support for survey deficiencies

### Quality Infrastructure & Quality Improvement

- QAPI program development and optimization
- Data structure, reporting, and governance alignment
- Adverse event and risk tracking systems
- Sustainable performance improvement strategies

### Policy & System Integration

- Policy gap analysis and regulatory alignment
- Standardized, survey-ready policy frameworks
- Crosswalk mapping across departments and systems

### Leadership Development & Alignment

- Executive and frontline leadership training and coaching
- Communication, accountability, and culture transformation
- Building leadership structures that sustain results

## PROVEN IMPACT

- Led **full regulatory turnaround** of a 120-bed acute care hospital, resulting in **successful accreditation and CMS reinstatement**
- Oversaw \$166M+ operational scope across multiple departments and service lines
- **Evaluated hospitals nationally** for compliance with CMS standards as a surveyor and standards interpreter
- **Trusted advisor** to leaders navigating **high-risk regulatory and quality** challenges

## A DIFFERENT KIND OF CONSULTING PARTNER

*Large consulting firms often bring high cost, rotating teams, and broad recommendations...*

***I offer something different:***

- **Direct access** to senior-level expertise
- Highly **tailored, hands-on support**
- Efficient, **focused engagement without unnecessary overhead**
- **High-impact results** with a practical, **cost-conscious approach**



[www.phillipsthompson.com](http://www.phillipsthompson.com)  
[tiffany@phillipsthompson.com](mailto:tiffany@phillipsthompson.com)  
937.694.6156